

August 12, 2020



FRIENDS CARE COMMUNITY

OF YELLOW SPRINGS

The board of trustees for Friends Care Community wishes to convey to all our residents' families this message of support during a challenging time: *We are with you.*

We understand how painful it is for you to be separated from your loved ones, and especially in an atmosphere of relentless concern about the Coronavirus. And it *is* relentless. But *we are with you.*

Decisions about visitor access have been particularly painful. Every option comes with emotional cost or physical risk. We can assure you that FCC management and leadership are fully aware of that heartbreaking reality, and we know that yours are the hearts most burdened. Ultimately, we thought it best to shield our vulnerable residents and hardworking staff from a dangerous virus. We know you stand with us in maintaining the safest possible conditions at FCC. You have told us so.

Many of you have found ways to bring your loving attention to your family members and friends. Window visits, letters and cards, virtual visits— these loving efforts do more than you may know to lift the spirits and support the wellbeing of your loved ones. Thank you for that, too. Of course, as conditions change, the way visits occur are promptly reassessed. You'll be the first to know when restrictions can be loosened.

Never doubt that the *care* in Friends Care Community extends to you. You are part of this community, and we are holding you in our contemplation, right along with all the other factors that are part of maintaining a safe and caring place for your loved ones. Naturally, you have questions, or sometimes need a listening ear, and we welcome and encourage you to contact our Director of Social Services, Bethany Miller, LSW, for clarification or reassurance. You may reach her at bmiller@friendshealthcare.org, or 937-319-8927.

Keep the faith. Better days are coming.

Sincerely,

Kevin Jackson, Board President
Grover Criswell, Treasurer
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Tom Malcolm
Liz Porter
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