

Friends Care Community

Assisted Living & Skilled Nursing Facility

Policy & Procedure for Indoor Visitation

POLICY:

It is the policy of Friends Care Community (FCC) to allow indoor visitations in both the Assisted Living (AL) and the Skilled Nursing Facility (SNF), as long as it is safe and within established guidelines that meet the following criteria:

- Positivity Rate in Greene County must be below 10%.
- Greene County is NOT in in the Red Zone as a Level 3 Public Emergency under the Ohio Department of Health (ODH) Public Advisory System.
- FCC's staff and residents must be COVID-19 free for 14 consecutive days.
- Friends Care Community has sufficient Personal Protective Equipment (PPE).
- Friends Care Community has sufficient staff available to help with visits without negatively impact our other residents.

It is also our policy that these visits are conducted in a manner that best ensures everyone's safety including those that will not be involved in a visit (i.e. safety protocols in place AND these visits take place in a secluded area so visitors have limited access to both the AL and the SNF).

PROCEDURE:

1. There will be indoor visitation as follows:
 - a. Nursing home visits will be Monday thru Sunday from 10 AM to 7:00 PM.
 - b. Assisted Living visits will also be on Monday thru Sunday from 10 AM to 7 PM.
- Times and Days may change (i.e. be increased or decreased depending on the policy criteria listed above (i.e. Positivity Rate, Greene County Zone classification, Sufficient Staff and PPE, etc.)
2. There is no time limit on the visits as long they are held between the hours listed above.
3. In order to limit access to FCC, all visits will take place in the following rooms (visitation rooms):

- a. AL-Board Room and/or the residents rooms
 - b. SNF-Deaton Room and/or the resident's rooms.
 - c. Other large rooms may be available as needed but they need to be requested in advance.
 - d. Outside (i.e. courtyard)
4. When the visitor comes for their visit, the visitor will come to the main door of the Nursing Home, the door to the Rehab Unit or the Front Door for the Assisted Living Facility, depending where the resident resides.
5. Before the visitor's scheduled time is to take place all visitors will have the following completed:
- a. Staff* to ensure that the visitor has on their mask or face covering.
 - b. Staff* to ensure that they sanitized their hands (hand sanitizing station will be placed by the visitor's entrance door).
 - c. Staff* will take their temperature. If their temperature is 100.0 degrees or higher, they will be asked to immediately leave and therefore, will not be able to continue with their scheduled visit.
 - d. A health assessment will be completed as per the 'AHCA NCAL Prevent COVID-19 Screen Checklist.'
 - e. The visitor will sign in (Sign in sheet will be present at the door).
 - i. This sign in sheet will also include the visitors contact information (address and phone number). If they already provide this information during a pervious visit, they will not be required to provide the address and phone number since FCC already has it).
- *When staff is not available to 'check' in the visitor, the visitor can 'self-check-in,' as long as they complete all of the above (5a-e)
6. The visitor(s) will wear a mask the entire time they are in the FCC building. Only when they reach the visitation room/area AND only if both the resident and the visitor is fully vaccinated, may they remove their masks.
7. If the resident can, staff will provide and assist the resident with a mask that is to be worn during the visitation if possible (see #6 above).

8. There is to be NO physical contact of any kind unless the resident has been fully vaccinated and chooses to allow physical touch.
 - i. If the resident allows physical touch, the resident and the visitor need to be wearing a “well-fitted mask.”
 - ii. If the resident allows physical touch, hand hygiene needs to be performed before and after such touch occurs. This is to be done by both the resident and the visitor.
- b. At any time, if a staff member sees a violation to this policy (i.e. physical contact, not wearing a mask, not keeping social distances, not remaining in the visitation area or directly moving to another location like outside, etc.), they have the right under this policy to end the visit and ask the visitor to leave immediately. If the visitor or residents refuses to leave, all future visitations involving this person or persons will be prohibited.
9. At any time the visitor is welcome to leave their visitation room/area (i.e. to go outside and out of the building). If they are to leave the building, they must:
 - a. Wear a mask as they move through the building.
 - b. Sign out at the Nurse Station as to wear and when they leave FCC so that FCC has a record of them being out of the building.
 - c. When they come back into the building, they (resident), will need to be signed back in using the same Sign-Out/In Log that is at each Nurse’s Station.
 - d. It will also be helpful to verbally notified FCC personal that the resident and visitor will be leaving FCC (especially during meal times), in the event they need their meal to be held until their return.
10. Visitors are encouraged to be COVID-19 tested on their own prior to coming to FCC for the visit (i.e. within 2-3 days), with proof of a negative test result and the date of the test. If they are not tested prior on their own, we can provide this test and complete it as part of Step #6 (c) above.

Being tested or being vaccinated is not a requirement for a visit.

11. In the event that the visitor will need to use the restroom during the visit:

- a. If the visitor is visiting a Nursing Home and/or Assisted Living resident, they can leave the visitation room/area and go to any of the public restrooms. A mask will need to be worn while moving through FCC.
- b. Staff can assist the visitor as to the closest location of a restroom for the visitor to use.

12. After the visit is completed, staff will clean and sanitize the visiting area.

13. Friends Care Community reserves the right to modify this Policy and Procedure or decline a scheduled visitation (regardless whether it was previously scheduled), at any time for any reason necessary.

- a. One of the reason this Policy and Procedure may be modified is to meet a resident's specific needs if this Policy and Procedure would prevent them from being able to have such a visit (indoor visit). This would be a very rare exception but it fits with Friends Care Community overall policy on providing 'person center care' to all of our residents.
- b. In order to be "person center care,' if an exception needs to be made, please contact Hannah Moorman, RN (Nursing Home), Kim Cherry, LPN (Assisted Living), Bethany Miller, LSW (License Social Worker), or Mike Montgomery, NHA (Executive Director).

Amended 6/1/2021